

# Master of Arts (MA) in Digital Communication & Social Media

<b>Learning Outcomes: Knowledge and Understanding, Cognitive Skills, Practical Skills, Transferable Skills</b>	
<b>1. Knowledge and Understanding</b>	
<b>Outcomes</b>	<p>Upon completion of this program students should have acquired:</p> <ol style="list-style-type: none"> <li>1. Systematic knowledge and understanding of the theories, processes, techniques, and current role of communication in digital and social media.</li> <li>2. Understanding of the professional practices in the field along with current intellectual challenges and scholarly and entrepreneurial techniques.</li> <li>3. Understanding of the implications of the web and social media for online collaboration and interactivity, information sharing, and networking.</li> </ol>
<b>2. Cognitive Skills</b>	
<b>Outcomes</b>	<p>Upon completion of this program students should be able to:</p> <ol style="list-style-type: none"> <li>1. Identify and solve communication issues combining appropriate theory and techniques.</li> <li>2. Analyze communication issues using suitable theoretical knowledge.</li> <li>3. Assess and decide upon the appropriateness of different research methods and techniques for traditional and new media decision making purposes</li> <li>4. Demonstrate critical thinking skills in planning and dealing with complex issues for digital and social media communication issues by applying traditions of research and inquiry.</li> </ol>
<b>3. Practical Skills</b>	
<b>Outcomes</b>	<p>Upon completion of this program students should be able to:</p> <ol style="list-style-type: none"> <li>1. Formulate a comprehensive communication digital and social campaign for an organization.</li> <li>2. Develop and implement clear research plans using appropriate methodologies.</li> <li>3. Determine and lead the development of sophisticated, effective web and social-based communications solutions.</li> <li>4. Demonstrate the ability to act independently as a communication consultant and implement recommended solutions.</li> <li>5. Generate original and assess content for the web, mobile and social media.</li> <li>6. Monitor and evaluate online presence and performance in a digital context.</li> </ol>
<b>4. Transferable Skills</b>	
<b>Outcomes</b>	<p>Upon completion of this program students should be able to:</p> <ol style="list-style-type: none"> <li>1. Communicate effectively orally and in writing across digital platforms and in person.</li> <li>2. Manage time and work to deadlines efficiently.</li> <li>3. Effectively use information and communication technology.</li> <li>4. Be self-directed and able to act autonomously in planning and implementing projects at professional levels.</li> </ol>